



Under Armour Case Study



Situation

Under Armour needed a data driven assessment to understand the opportunity for their full priced stores across the U.S. While they operate a handful of locations, they had limited data and no store level customer data to understand their store's draw or their target customer.

Solution

- JLL's Retail Strategy Service team leveraged massive mobile data to create shopper profiles for Under Armour Brand House (BH), select Factory House and Under Armour distributor locations
- The profiles were compared to each other as well as to Under Armour's e-commerce customer
- JLL utilized a composite customer profile (of their BH, e-commerce, and Focused Performer consumer) along with other key store performance drivers, to create a scoring tool to illustrate areas of strong Under Armour demand.
- Created a Market Screening tool to assess which markets have the strongest demand
- Created detail market strategies for top markets, illustrating the number of supportable units per market

Results

JLL identified the top markets for deployment consideration and identified 120 opportunities within those markets to better reach their target consumer.

